

BUS RIDING FROM START TO FINISH

All San Diego Transit bus routes are accessible. Selected trips on a few routes do not have lift-equipped buses, check the passenger timetable for these trips.



At the bus stop, wait near the curb by the bus stop sign. Signal to let the bus driver know you want that particular bus.



When the bus stops, please remember to move your chair back from the curb so that the driver can safely deploy the lift or ramp. The driver will explain how to board. You're welcome to ask for any instruction to be repeated.



When the driver signals you to board, wheel your wheelchair up the ramp, or onto the lift (facing either toward or away from the bus), up to the metal barrier. Keep your elbows close to your body. Use the motor, your brakes or your hands to hold your wheelchair securely while you're riding the lift. As an extra safety measure, an outer barrier will flip up before the lift is raised.



If equiped with a lift, the lift will raise you to floor level inside the bus and the rear barrier will drop. Move to the farebox and pay your fare, or show the driver your day or monthly pass with your valid I.D.



Move down the aisle to the area equipped with wheelchair tiedowns. You'll find this area at the first forward-facing seats.

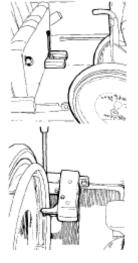
On some buses, tying down your wheelchair requires flipping up the forward-facing and nearest side-facing passenger seats on the driver's side of the aisle. On some buses, the tie-downs are on both sides of the aisle.



First, raise the sidefacing seat. Pull forward on the black knob you'll find under the seat. Then push the seat bottom up until it locks into the upright position.



Move your wheelchair up just a bit — to the first forward-facing seat. Pull forward on the black knob under this seat near the aisle and push up until the seat locks into an upright position.

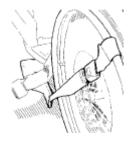


Now that your wheelchair is in the appropriate place, look for the tie-down located on the underside of the bench seat. It's a metal clamp that holds the left-rear wheel of your wheelchair in place.



Back your chair into the space so that the rear wheel fits into the metal clamp. If the clamp is closed, push on the black knob on top and it will open.

Back your chair in firmly, and the clamp will automatically close around the rear wheel. Once the clamp is locked, set the brakes on your wheelchair if your chair is equipped with them. Note that some wheelchairs cannot utilize the clamp tie-down.



We've also provided securement straps that can be attached to the wheelchair frame. Secure strap or place hook around the frame of your chair near where the seat meets the back. Then draw down on the free end of the strap to tighten it. Repeat this process for the other side of your chair.



The wheelchair seating area also has seat belts. For your safety, and the safety of other passengers, you must use the seat belts provided. To snap the seat belt in place, insert it into the buckle until you hear it click into place. Tug gently on the free end of the belt to be sure it's snug.



There's a pull cord or a yellow press strip at wheelchair height on the side of the bus.
Pull the cord or press the strip to signal your stop. The best time to signal is at least one block before you wish to exit.

- When the bus has come to a complete stop, here's what to do:
- Release the seat belt.
- Release the tie-down by pushing on the black knob. Or, remove the securement straps.
- Release the wheelchair brakes and move to the doorway.
- At the driver's signal, move onto the platform. Use the motor, your hands or your brakes to hold your wheelchair securely while you're on the lift. And please, remember to keep your elbows close to your body.
- When the lift has reached the ground and the front barrier has dropped, wheel your chair forward to clear the lift. Be sure to move your chair away from the lift so the driver can restow it safely.

Note: If you need help in boarding the lift or securing your wheechair in place, please ask the driver for assistance.

WE'VE DONE EVERYTHING WE CAN TO ENSURE YOUR SAFETY. BUT JUST IN CASE ...

The wheelchair lifts are strong and dependable. Each lift has a network of safety systems that will automatically lock the brakes on the trolley or the bus to prevent the vehicle from moving when the lift is in use.

If a mechanical problem should occur while you're on the lift, please stay calm. Don't move. And keep your wheelchair secure. The operator or a supervisor will quickly come to assist you by manually operating the lift.

DIAL ALL THE INFORMATION YOU NEED

One call to 233-3004 (TTY/TDD for persons with hearing impairments: 234-5005), the Regional Transit Telephone Information line, will put you in touch with a variety of information, including which bus or trolley to take to get where you're going, and the frequency of lift service along specific routes. You can also request brochures about transit services, timetables and other information to be mailed to you.

Transit Information is a very busy place. So try to call the day before you have to travel to be sure you get the information you need in time.

If you know your route and bus or trolley stop, call 24- hour InfoExpress at 685-4900 for schedule and fare information via touch-tone phone.